

Terms & Conditions

Last updated: March 2026

1. Provider

These Terms & Conditions govern the use of services offered by:

Spes Consulting
Amrichshäuser Str. 70
74653 Künzelsau
Germany
VAT ID: DE307090091
Email: contact@danielspes.com

2. Scope of Services

Daniel Werner Spes offers the **Video Mentor Service** — a personal mentoring program designed to help coaches, experts, and founders improve their video presence and on-camera performance.

The service includes:

- **1:1 Video Calls** via Google Meet
- **Individual video feedback** on submitted content
- **Customized guidance** tailored to the client's goals and level

Services are offered as individual packages with a defined duration (e.g. 1-month or 3-month programs), agreed upon individually with each client before the start of the program.

3. Contract Formation

A contract is formed when:

1. The client books a free discovery call via Calendly
2. Both parties agree on the scope, duration, and price of the service
3. The client receives and confirms the written offer or invoice

No contract exists until explicit confirmation from both parties.

4. Pricing & Payment

- All prices are stated in the individual offer or invoice
- Payment is due as a **one-time payment** upon receipt of the invoice, unless a staggered payment

plan has been explicitly agreed upon in writing

- Invoices are to be paid within **14 days** of the invoice date
- All prices are net prices. VAT may apply depending on the client's location and applicable tax regulations

5. Cancellation & Rescheduling

Discovery calls (free):

Cancellations or rescheduling must be made at least **24 hours in advance** via the Calendly booking link.

Paid coaching sessions:

- Cancellations made more than **48 hours in advance** can be rescheduled free of charge
- Cancellations made less than **48 hours in advance** may be charged in full
- In case of illness or force majeure, sessions will be rescheduled by mutual agreement

6. Right of Withdrawal (EU Clients)

If you are a consumer within the European Union, you have the right to withdraw from this contract within **14 days** of contract formation without giving any reason.

However, by explicitly requesting that the service begins before the withdrawal period expires, you acknowledge that your right of withdrawal is forfeited once the service has been fully performed.

To exercise your right of withdrawal, please contact: contact@danielspes.com

7. Client Responsibilities

To get the most out of the program, the client agrees to:

- Attend scheduled sessions on time or cancel/reschedule in advance
- Submit video materials for feedback within agreed timeframes
- Engage actively and openly with the mentoring process

The success of the program depends significantly on the client's own commitment and effort. Results cannot be guaranteed.

8. Intellectual Property

All materials, feedback, frameworks, and content provided during the program are the intellectual property of Spes Consulting / Daniel Werner Spes and are for the client's personal use only.

Clients may not share, reproduce, or distribute any program materials without prior written consent.

9. Confidentiality

Both parties agree to treat all information shared during the program as confidential. Daniel Werner Spes will not share client content, videos, or personal information with third parties without explicit written consent.

Client video content submitted for feedback will be used solely for the purpose of providing that feedback and will not be published or shared.

10. Limitation of Liability

Daniel Werner Spes provides mentoring and guidance based on professional experience. However:

- No specific results or outcomes are guaranteed
- Liability for indirect damages, loss of revenue, or loss of data is excluded to the extent permitted by law
- Liability for damages caused by intent or gross negligence remains unaffected

11. Future Services

Spes Consulting reserves the right to introduce additional services (e.g. group coaching programs, digital products, community access) in the future. These will be governed by separate terms or addenda to these Terms & Conditions.

12. Governing Law & Jurisdiction

These Terms & Conditions are governed by the laws of the **Federal Republic of Germany**. The place of jurisdiction for all disputes arising from this contract is **Künzelsau, Germany**, to the extent permitted by law.

13. Changes to These Terms

We reserve the right to update these Terms & Conditions at any time. Clients will be notified of significant changes. The current version is always available on this website.

14. Severability

If any provision of these Terms & Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

By booking or purchasing a service from Spes Consulting, you agree to these Terms & Conditions.